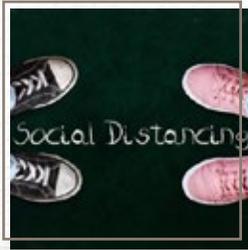


# Island Eyecare Re-Opening & Offering Appointments!

During the COVID-19 pandemic, the safety and well-being of our patients, staff and doctors is our first priority. Our team will continue to go above and beyond the expectations for optometry practices so that everyone who enters our practice will feel safe. We are sure that you are well aware of the concerns about COVID-19, and we would like you to know the steps we are taking. These measures include, but are not limited to:



We All Need To Wear Masks



Practice Social Distancing



We Disinfect Well & Often



We Offer Curbside Delivery



Call Us With Any Questions

## An Expectations Checklist—For All of Us

### YOU

#### Patient Expectations

- All patients must complete a COVID-19 questionnaire upon arrival at the practice
- We ask that you arrive at your appointment alone unless you are a minor and require adult supervision then we will allow one caregiver inside with the child.
- Patients may be asked to wait in their car for their appointment, depending on how many people are in the practice at any given time
- We ask that upon entering our clinic, that you immediately wash your hands with soap and water or hand sanitizer
- It is recommended that anyone who enters the building wear a face mask.
- Staff will not shake hands with any of our patients. Please don't take it personally. :)
- We will be practicing safe distancing within the clinic and we ask that you do your best to keep a minimum of 6 feet between you and other patients.

### US

#### Steps Our Practice is Taking

- Appointment times will be spaced further apart to ensure social distancing.
- Hand sanitation stations are available at the entrance and throughout the practice
- Plexiglass shields have been installed at the front check-in desk
- All of our staff and doctors will be wearing appropriate Personal Protective Equipment (PPE) which may include gloves, masks and face-shields
- Spread-out patient chairs in the optical and reception area – at least 6 feet apart. Every chair will be disinfected between each use.
- Each pre-testing and examination rooms are disinfected after every patient exam, including all surfaces, instrumentation, door handles, and equipment.
- We will disinfect frames after a patient has contact with them.
- Regularly cleaning and disinfecting railings, door handles, counters, reception room areas, and all spaces where public interaction occurs.
- Limiting the number of patients in the office or any area at one time
- The exam room and pretesting instruments will be disinfected after every patient.
- We will be aware of common “touch points” within the clinic such as doorknobs, counters, keyboard, phones, credit card machines, pens, etc... and will be disinfecting these as often as possible
- All reading material has been removed from the waiting area.
- Pens will be sanitized after each use by a patient.
- Discussions with doctors and staff will be kept to a minimum. Follow up phone calls or telehealth video conferencing will be used as often as possible